



23 January 2026

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**Attention:** Educational Psychology Association of South Africa (EPASSA) Members

Dear Member

**MEDICAL MALPRACTICE (MM) &/ PROFESSIONAL INDEMNITY (PI) COVER FOR EDUCATIONAL PSYCHOLOGY ASSOCIATION OF SOUTH AFRICA (EPASSA)**

Through our facility, we are able to offer you the following quotations: -

ITOO Special Risks in association with Hollard Insurers		
Limit of Indemnity (Per member)	Deductible/ Excess (Per member)	Annual Premium Inclusive of VAT (Per member)
<b>Option 1 (Cover: PI/MM)</b> R2.5million in the aggregate + 1 Reinstatement	Nil	R2, 615
<b>Option 2 (Higher limit) (Cover: PI/MM)</b> R5 million in the aggregate + 1 Reinstatement	Nil	R3, 525

The above quotes are subject to: -

- **Copy of your EPASSA Registration certificate must be provided.**
- **There is a common renewal date – 1 February of each year,** we will not be able to offer pro-rated premiums for those who join later in the year, given the negotiated premium.
- No monthly payment option available
- No known claims, matters and or circumstances on application.
- Application where there are known claims and matters, need to be referred to Insurers for approval.

**Extensions applicable:**

- Council Hearings (HPCSA)
- Criminal Defense Costs Sub-limited to R2.5 million
- Liability Following Employee Dishonesty
- Defamation
- Breach of Confidentiality
- Products Liability & Defective Workmanship (Legal Defence Costs)
- Public Liability where applicable

**Overall combined covers not to exceed the limit of indemnity as per the options above.**

**Additional Service Offering:**

Legal Risk Management Services as outlined below.

Should you wish to accept the quotation, please complete the instruction page below together with the attached application form and return to Aon SA - details can be found on the instruction page below.

**Please ensure that you read the remaining contents within this document.**

**Notes on Quotes**

We provide herewith general notes on the various covers listed above. These notes are merely a brief summary and do not in any way replace the formal policy documentation.

1. **Proof of EPASSA registration.**
2. **No known claims/circumstances.**
3. Premiums quoted include 15% VAT.
4. In addition to premiums due to insurers under the policy we charge a separate Legal Risk Management & Broker Service (LRMS) fee of R130.
5. Combined Single Limits of Indemnity for Professional Indemnity/Medical Malpractice
6. All limits of indemnity quoted, include costs and expenses, and are aggregated.
7. All limits of indemnity offer 1 reinstatement.
8. Limits of indemnity/excess quotes are exclusive of VAT.
9. In respect of commission, we earn 20%.
10. The deductibles quoted are in respect of each and every claim.
11. Jurisdiction S.A.
12. Run-off cover "additional reporting period" applicable as follows and subject to underwriting criteria:
  - 3 years free run-off cover in respect of (i) Death, (ii) Retirement, (iii) Serious illness, (iv) Ceasing to practice, (v) Cancellation on notification.
  - 6 years free run-off cover in respect of (i) Death, (ii) Retirement, (iii) Serious illness, (iv) Ceasing to practice, (v) Cancellation on notification.

**Subject to the Insured having held uninterrupted cover with the Insurer for a minimum of thirty-six (36) consecutive months.**

  - Additional 2-4 years run-off cover (i.e. total of 7-10 years) can be purchased on application in respect of (i) Death, (ii) Retirement, (iii) Serious illness and (iv) Ceasing to practice
13. Professional Indemnity policies are annual policies and do not contain a bilateral cancellation condition.
14. Professional Indemnity policies are issued on a "**claims made basis**" – see definition below.
15. All terms are valid for 30 days.
16. In terms of the policy, you are obliged to notify Insurers of any change in the legal constitution of your company and accurate descriptive records of professional services rendered are maintained.
17. Penalties and fines will not be covered under this policy.
18. R5,000 excess each and every claim applicable in respect of HPCSA/ AHPCSA/ SANC/ SACSSP/ Other Statutory Body Council Adverse Findings, however, this **will not apply to cautionary warnings** that have been imposed by the regulatory body. **The excess is payable upon finalisation of finding.**
19. Annual premiums are payable on or before the inception date.

**iTOO Special Risks (Pty) Ltd**, in association with Hollard Insurance Company, specializes in niche underwriting and has a great deal of expertise and experience in the Professional Indemnity and Medical Malpractice fields. **The Hollard Insurance Company Limited** is a truly South African Company since 1980.

**Definitions:**

> **Limit of Indemnity:** The maximum amount the Insurer will pay for one loss.

> **Reinstatements:** Increased aggregate limit of Indemnity after one loss. Example: R2.5million any one claim + 1 reinstatement Aggregating to R5million per period of Insurance and subject to that any one claim does not exceed R2.5million.

> **In the aggregate:** The maximum amount the Insurer will pay in any one year.

> **Excess/Deductible:** This is the amount that the Insured pays towards any claim that might be paid by the Insurer. The excess/deductible is paid in respect of each and every claim and paid by the insured only on settlement of a claim and only when an award is granted to the 3<sup>rd</sup> party. Costs and expenses are not included in the excess/deductible.

> **Costs and Expenses:** This refers to the Insurers costs and expenses to investigate and defend any claims that might be made against the Insured.



> **Claims Made Wording:** This means that it is the policy that is in force at the time a claim is made against you that will respond to the claim and **NOT** the policy that was in force at the time the work was done. Therefore, should the policy be lapsed or not renewed there will be **NO COVER** in force to respond to any claims. The cause of action giving rise to the claim must have taken place on or after the 'retroactive date' shown on the certificate of insurance.

> **Retroactive Date:** The date on or after which any claim against the Insured will be indemnified in terms of the policy. There is thus no cover in place for claims arising out of work performed prior to the retroactive date indicated above.

> **Run-off/Additional reporting period:** Allows you to report any claims that first come to your attention only after your policy has ceased- for 3 years and these claims' notifications will be dealt with as if you still had a policy in place.

> **Products Liability:** Indemnify the Insured for and/or arising out of Injury and/or Damage, but only against claims arising out of or in connection with the nature or condition of any Product. It excludes any defect, repair, reconditioning, replacement and recalling of a product.

> **Public Liability:** Indemnify the Insured for and/or arising out of Injury and/or Damage of or to any person, or loss of or damage to tangible property of any person in connection with the Insured's occupation or business. It excludes any claim arising from damage to property owned, leased or hired or under hire purchase or on loan to the Insured or otherwise in the Insured's care, custody or control other than clothing or personal effects, except where such clothing or personal effects have been left unattended.

#### Legal Risk Management Services (LRMS)

A service offering out of Aon Professional Risks exclusively available to our clients. We will assist you with day-to-day contract vetting with a view to creating awareness around legal liability as it relates to your profession. Some of the services we are able to assist with:

- Ethical/Regulatory advice in respect of practice management: e.g. consent, access to information, queries in conjunction with the board of healthcare funders etc.
- Ethical rule interpretations and advice.
- Advice in respect of legislative changes as they relate to your profession.
- Advice in respect of issues such as sexual harassment.
- Review of consent forms.
- Review of Confidentiality Agreements.
- Review of Liability and Indemnity clauses.
- Pre-emptive advice on how to deal with potentially litigious matters as they relate to the provision of professional services, that would ordinarily be covered in terms of the professional indemnity policy.
- Management of medical records and request for medical records.
- Advice on doctor-patient confidentiality.
- Queries on the National Health Act.

To summarise **the advantages** of our facility are as follows: -

- Cost effective insurance.
- The Risk Management and Ethical Advice outlined earlier (LRMS)
- A claims team to assist you lodging your claim(s), circumstance(s), Council matters.
- Reputable medical malpractice expert attorneys to defend you in the event of a claim regarding your professional negligence.

Should you have any queries, please contact us.

Yours sincerely

**Shaiesta Gatee**  
**Client Manager**  
**Aon South Africa (Pty) Ltd**  
**Tel No: 011- 944 7881**  
**E-mail: shaiesta.gatee@aon.co.za**



**INSTRUCTIONS:**

Kindly let us have your instructions by completing this page.

**TO:** AON SA

**ATT:** SHAIESTA GATEE

**E-MAIL:** shaiesta.gatee@aon.co.za

**SUBJECT:** EPASSA MEMBERS - PROFESSIONAL INDMENITY/MALPRACTICE INSURANCE

**FROM:** MR/MRS/MS \_\_\_\_\_

Please place cover on my behalf as per the option I have ticked below:

- OPTION 1** R2, 615 per annum ☐
- OPTION 2** R3, 525 per annum ☐

Please send me an invoice once the application form is successful ☐

**YOUR SIGNATURE:** \_\_\_\_\_

**PRINT NAME:** \_\_\_\_\_

**DATE:** \_\_\_\_\_